

## **Home Telehealth: Patient Responsibilities**

Prior to deploying a [insert name of equipment] to a patient's home, an assessment for home telemedicine has been made by an RN. The assessment includes a review of diagnoses, patients' ability and willingness to use home telemedicine equipment, utilization of resources and a home evaluation. Patients with [diagnoses or other eligibility criteria] are eligible to receive the [equipment]. Additional criteria includes [examples: high resource use including multiple inpatient admissions and/or frequent ER or unscheduled clinic visits, and/or patients at high risk for decompensation, a home safety evaluation], and approval from the patient's primary care provider.

To obtain a [equipment] the patient (or when appropriate a designated care giver) agrees to and verbalizes understanding of the following:

- The [equipment] will not be used as an emergency response device; it will be used to monitor vital signs and review vital sign data, respond to questionnaires and surveys, access educational material, get reminders and receive messages from VA clinicians.
- The [equipment] is the property of the Veterans Administration and is on loan to me to assist in meeting my healthcare needs and may be called back to the Veterans Administration for repair, software upgrade and/or discontinuation of use. Serial numbers have been logged for tracking equipment including sensors that have been issued to perform specific vital sign measurements.
- Training must be completed before using the [equipment] and all users will log on the [equipment] using an access code created by the System Manager and a password.
- After information security and confidentiality concerns and risks are explained to patients and/or designated caregivers a Computer Access Agreement is signed and returned to the System Manager and ISO.
- The [equipment] will be used by the designated patient and caregiver only and will be used to maintain or improve patients' health; other family members or friends will not use it.
- Access codes and password will not be shared with anyone.
- To prevent calls from being blocked and allow data to be received, the [equipment] will only be connected to the telephone number that has been registered with the System Manager.
- Any damage, theft or tampering of the [equipment] will be reported immediately to the System Manager.
- Security measures will be taken in accordance with state and federal guidelines to protect the availability and confidentiality of patient data however [equipment] users understand that there is a risk that data may be lost or compromised.